

Online Process Assessment Survey

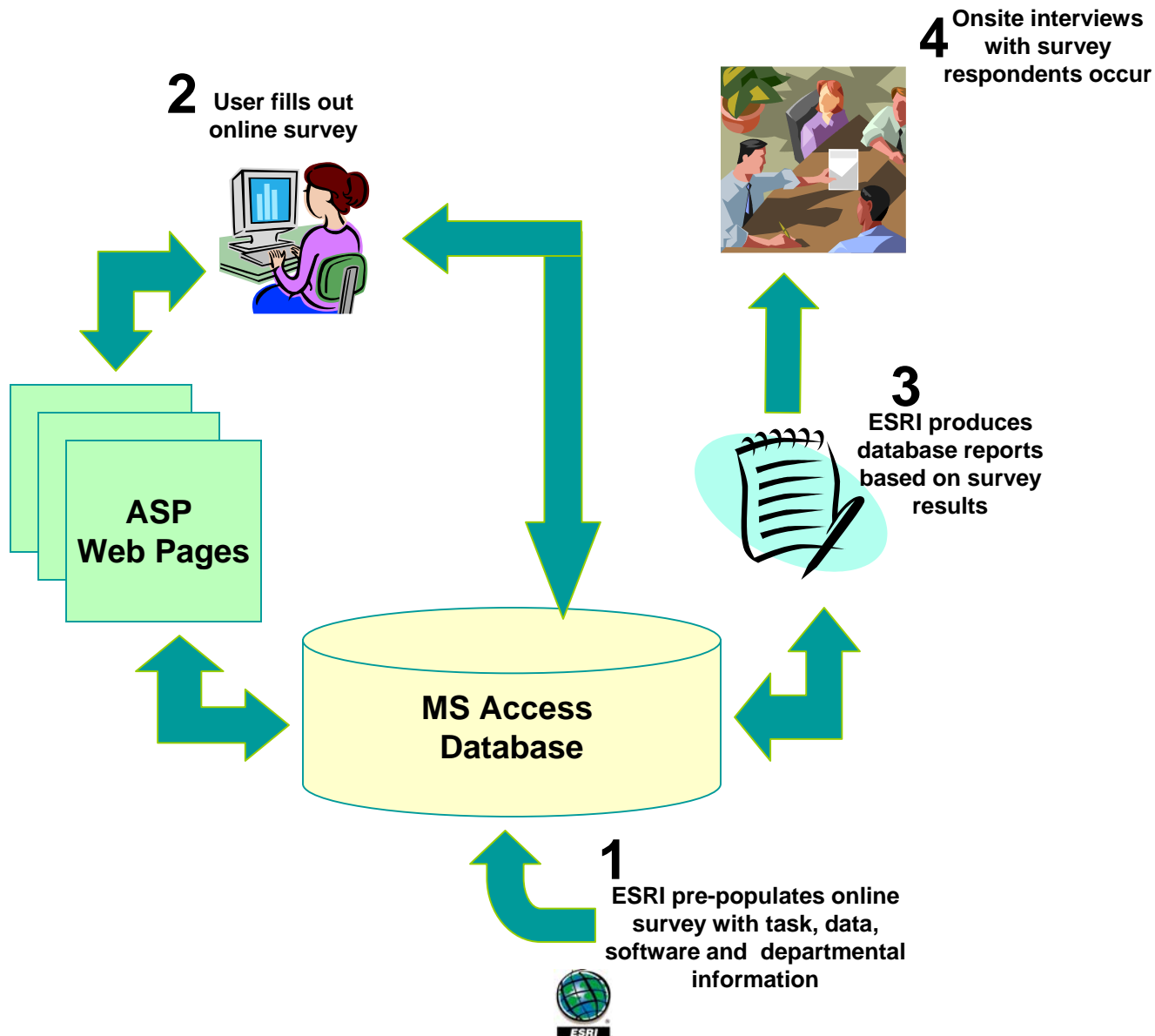
Purpose of the Online Survey:

- Information discovery task in the GIS Technology Migration project
- Provide structure for expressing GIS oriented business processes and data responsibilities
- Provides base for Knowledge Exchange Workshop
- Provides a consolidated database of all answers, for easier analysis, query and reporting



Online Process Assessment Survey

Survey Structure

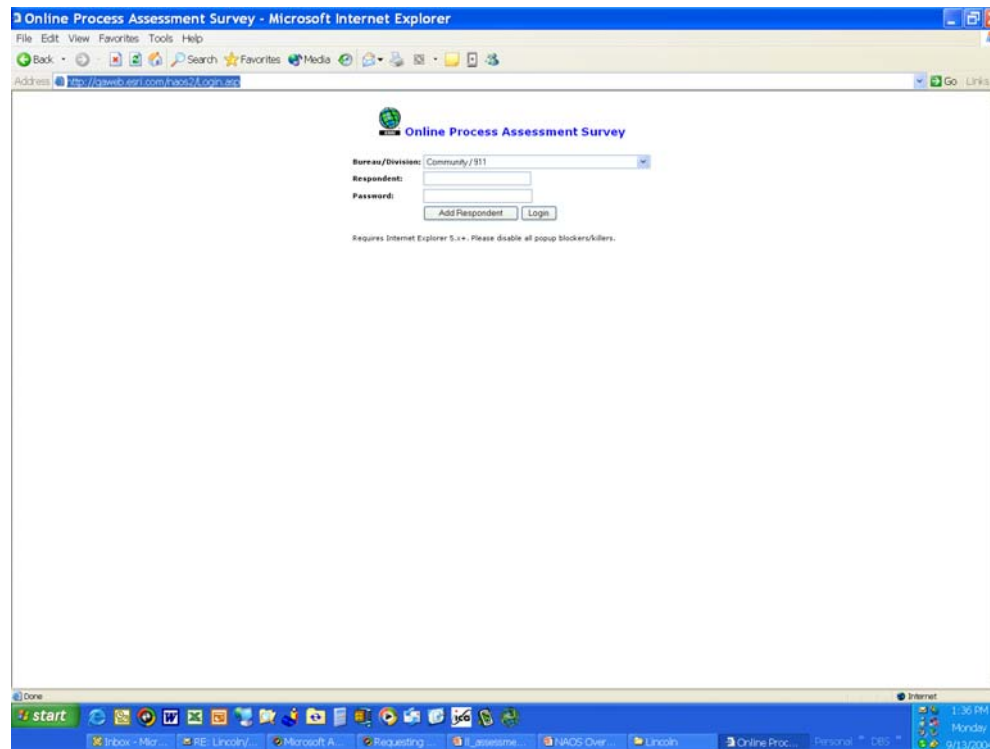


Online Process Assessment Survey

Getting Started – Accessing the Site

- Users are provided a URL to access the site.

<http://qaweb.esri.com/naos2/Login.asp>




Online Process Assessment Survey

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media

Address <http://qaweb.esri.com/haos2/Login.asp> Go Links

 **Online Process Assessment Survey**

Bureau/Division: Community / 911

Respondent: Building and Safety
Community / 911
County Assessor / Register Deed
County Sheriff
County Engineer
Fire and Rescue
Health
Information Services
Lincoln Electric System (LES)
Lincoln Public Schools (LPS)
Lower Platte South Natural Resources District (LPSNRD)
Planning
Police
Public Works & Utilities
Urban Development
Weed Control Authority

Password:

Requires Internet Explorer

Done Internet

start

Inbox - Micro... Microsoft Acti... Requesting da... Microsoft Pow... Online Proces...

Personal DBS

12:47 PM
Monday
9/13/2004

- Lincoln / Lancaster Departments



Online Process Assessment Survey

- Users pick the appropriate Department/Division from the list, add themselves as a respondent and logs in.
 - Enter first/last name without a space in between.
 - Only 1 user within each department should be logged in at the same time.

Online Process Assessment Survey - Microsoft Internet Explorer

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Address <http://qaweb.esri.com/hao2/Login.asp> Go Links

Online Process Assessment Survey

u/Division: Community / 911

ndent:

ord:

Add Respondent Login

Internet Explorer 5.x+. Please disable all popup blockers/filters.

Add a new user - Microsoft Inter...

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites

Address <http://qaweb.esri.com/hao2/AddRespondent.htm> Go

Add a New Respondent

Please use the following format for an account name(firstname_lastname).
For example: john_doe

New Respondent:

Password:

Confirm Password: Add

Microsoft Pow... Online Proces... Add a new us...

Personal DBS

12:49 PM
Monday
9/13/2004


Online Process Assessment Survey

Online Process Assessment Survey - Microsoft Internet Explorer

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Address <http://qaweb.esri.com/naos2/naosmain.asp> Go Links

 **Online Process Assessment Survey**

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly_Cobb

For assistance in completing this survey please contact Kelly Cobb or Jan Mares 636-949-6620 x-8528 Or 909-793-2853 x-1656 Email: kcobb@esri.com; jmares@esri.com

Task: Prepare and administer the General Plan, including amendments

Please outline how you perform this task:

Please list any agencies or groups that are involved with performing this task (federal, state, county, municipal, department, nonprofit or private):

Step 2:
Check what information is used, created or modified to perform your task:

Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1999 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add a new dataset

Step 3:
Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4: Previous Task Next Task New Task Save Task Print Task

start

Inbox - Micro... Microsoft Act... Requesting da... Microsoft Pow... Online Proces...

Internet

1:03 PM
Monday
9/13/2004



Online Process Assessment Survey

Step 1 – Tasks (GIS)



Online Process Assessment Survey

Step 1 – Select [or] Enter New Task

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <http://qaweb.esri.com/naos2/naosmain.asp>

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Kelly Cobb
Respondent Name: Kelly Cobb
For assistance in completing this survey please contact Kelly Cobb or Jan Mares 636-243-0000 x-8528 Or 909-793-2853 x-1656 Email: kccobb@esri.com

Task: Prepare and administer the General Plan, including amendments

Please select a task from the list below:

- Analyze and provide demographic information
- Prepare and administer specific plans and community plans
- Prepare and administer the Cultural Preservation ordinance
- Prepare and administer the General Plan, including amendments
- Prepare and administer the zoning ordinance
- Maintain general plan, zoning and other planning layers map database
- Analyze and process General Plan amendments, annexations and re-zonings
- Analyze and process variances, use permits, PRDs, and other zoning development applications
- Support boards and commissions
- Coordinate plan check process
- Conduct special planning studies
- Send legal notifications of public hearings
- Issue building and related construction permits
- Perform field inspections of permitted construction
- Respond to public inquiries and complaints
- Maintain planning projects and permits database
- Analyze and process historical and cultural resource projects
- Maintain historical and cultural resource database
- Prepare environmental studies, plans and impact reports
- Enter current land use data
- Compile summary of population and housing statistics
- Maintain parcel component of land use data base
- Prepare legal notice maps and mailing lists
- Inspect property for violations
- Survey businesses and residents regarding proposed uses in their neighborhoods
- Process and maintain permit data
- Perform electrical, plumbing, electrical, energy, and handicap inspections
- Inspect sign installations
- Coordinate internal and outside agency plan review
- Process land division maps

Step 2:

Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

[Add new software](#)

[New Task](#) [Save Task](#) [Print Task](#)

User selects task from drop down list to respond to [or] enters a New Task (button) if not in the list



Online Process Assessment Survey

Step 1 – Task Description

Enter a task description;
be as descriptive as
possible; enter workflow
of task (step 1, step 2, etc.)

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://qaweb.esri.com/haos2/haosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Planning
Response Name: Kelly Cobb

For assistance in completing this survey please contact Kelly Cobb or Jan Mares 636-949-6620 x-0520 Or 909-793-2053 x-1656 Email: kcobb@esri.com, jmares@esri.com

Task: **Propose and administer the General Plan, including amendments**

Please outline how you perform this task:

Please list any agencies or groups that are involved with performing this task (federal, state, county, municipal, for-profit, nonprofit or private):

Step 2:

Check what information is used, created or modified to perform your task:

Dataset Name	Used Created Modified		
	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SP2 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SP3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1999 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add a new dataset

Step 3:

Check what software you use or need to perform your task:

Software Name	Used Needed	
	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

Previous Task Next Task New Task Save Task Print Task



Online Process Assessment Survey

Step 1 – Task Description

- User describes the task
 - The text box provided is used to enter a description for the task
 - Description should be based on the workflow for completing the task
 - This text box can accommodate a large amount of data
 - User is urged to be as descriptive as possible with their comments



Online Process Assessment Survey

Step 1 – Interaction with Other Departments

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address http://qweb.esri.com/haos2/haosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly_Cobb

For assistance in completing this survey please contact Kelly Cobb or Jan Mares: 636-949-6620 x-8528 Or 509-793-2853 x-1456 Email: kycobb@esri.com, jmares@esri.com

Task: Prepare and administer the General Plan, including amendments

Please outline how you perform this task:

Please list any agencies or groups that are involved with performing this task (federal, state, county, municipal, department, nonprofit or private):

Step 2:

Check what information is used, created or modified to perform your task:

Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add a new dataset

Step 3:

Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

Previous Task Next Task New Task Save Task Print Task

List all department, divisions or agencies involved in this task



Online Process Assessment Survey

Step 1 – Interaction with other Departments

- User lists all other departments, divisions or external agencies they interact with while performing this task
 - Use commas (,) to separate entries if there are more than one
 - User lists those departments that are users of any information that is a result of this task. Enter “(user)” after those department names



Online Process Assessment Survey

Step 2 – Data Sets



Online Process Assessment Survey

Step 2 – Data Sets

Identify if the dataset is:
“Used”, “Created”, or
“Modified” to perform this
task

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Search Favorites Media

Address http://qswweb.esri.com/naos2/naosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly_Cobb

For assistance in completing this survey please contact Kelly Cobb or Jan Mares 636-949-6620 x-8528 Or 909-793-2853 x-1656 Email: kccobb@cityoflincoln.net

Task: Prepare and administer the General Plan, including amendments

Please outline how you perform this task:

Please list any agencies or groups that are involved with performing this task (federal, state, county, municipal, department, nonprofit or private):

Step 2:

Check what information is used, created or modified to perform your task:

Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1999 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add new dataset

Step 3:

Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Acrobat CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

Previous Task Next Task New Task Save Task Print Task



Online Process Assessment Survey

Step 2 – Data Sets

- Check off all datasets used, created or modified to perform this task
 - ESRI can determine some initial datasets assumed to be of use in this task
 - Users check the boxes next to the dataset name to identify if it is used, created, or modified to complete the task



Online Process Assessment Survey

Step 2 – New Data Sets

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media

Address http://qweb.esri.com/naos2/naosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly Cobb
For assistance in completing this survey please contact Kelly Cobb or Jan Mares 636-949-6620 x-8528 Or 909-793-2853 x-1656 Email: kcobb@esri.com jmares@esri.com

Task: Analyze and provide demographic data
Please outline how you perform this task:

New dataset name: Zoning Notifications
GIS dataset: ☐ Yes ☒ No

Please list any agencies or groups that are involved in this task (government, nonprofit or private):

Step 2:
Check what information is used, created or modified to perform your task:

Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Step 3:
Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Step 4:

Click on “Add a new dataset”

Microsoft Internet Explorer

The dataset New Dataset 1 has been successfully added to the City list

OK



Online Process Assessment Survey

Step 2 – New Data Sets

- The user can add a new dataset that is not a part of the list by clicking “Add a new dataset”. Be sure to specify if the dataset is GIS (yes/no)
- A dataset is any form of digital or non-digital data (both map data and tabular data)
- This dataset will now appear in the list (in alphabetical order)
- User checks the boxes next to the dataset names to identify if it is used, created, or modified



Online Process Assessment Survey

Step 3 - Software



Online Process Assessment Survey

Step 3 – Software

Identify which software is “used” or “needed” by checking the appropriate boxes

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media

Address http://gweb.esri.com/haos2/haosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly_Cobb

For assistance in completing this survey please contact Kelly Cobb or Jan Mares: 636-949-6620 x-8528 Or 509-793-2853 x-1456 Email: kscobb@esri.com, jmares@esri.com

Task: Prepare and administer the General Plan, including amendments

Please outline how you perform this task:

Please list any agencies or groups that are involved with performing this task (federal, state, county, municipal, department, nonprofit or private):

Step 2:
Check what information is used, created or modified to perform your task:

Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add a new dataset

Step 3:
Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

Previous Task Next Task New Task Save Task Cancel Task

start

Inbox - Micro... Microsoft Acti... Requesting da... Microsoft Pow... Online Proces...

Internet

1:03 PM
Monday
9/13/2004



Online Process Assessment Survey

Step 3 – Software

- User checks off all the software used or needed for completing this task
- Use the check boxes next to the software name to identify if it is used or needed to complete this task
- If the user would like to add new software that is not a part of the list, they click “Add new software”
 - Be sure to specify if it is GIS software (yes/no)
- This software will now appear in the list (in alphabetical order)
- Use the check boxes next to the software names to identify if it is used or needed in the task



Online Process Assessment Survey

Step 3 – New Software

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address http://qaweb.esri.com/haos2/haosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

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Step 1:

Department: Planning
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Please outline how you perform this task:

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Step 2:
Check what information is used, created or modified to perform your task:

Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add a new dataset

Step 3:
Check what software you use or need:

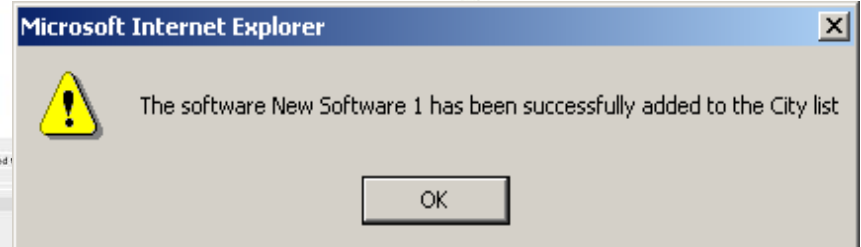
Software Name	Used	Created	Modified
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

Previous Task Next Task New Task Save Task Print Task

Click on "Add new software"



Online Process Assessment Survey

Step 4



Online Process Assessment Survey

Step 4

- User moves on to the next task assigned to their department or division until they have completed all tasks
- To add a new task, use the “New Task” button
- Once added, the new task appears in the drop down list
- As with all of the other tasks, complete all steps (1 through 4)
- User can print a task summary page



Online Process Assessment Survey

Step 4 – Navigation

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media

Address http://qweb.esri.com/haos2/haosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
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Step 1:

Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly_Cobb

For assistance in completing this survey please contact Kelly Cobb or Jan Mares: 636-949-6620 x-8528 Or 509-793-2853 x-1456 Email:

Task: Prepare and administer the General Plan, including amendments

Please outline how you perform this task:

Please list any agencies or groups that are involved with performing this task (federal, state, county, municipal, department, nonprofit or private):

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Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add a new dataset

Step 3:
Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

Previous Task **Next Task** New Task Save Task Print Task

start

Inbox - Micro... Microsoft Acti... Requesting da... Microsoft Pow... Online Proces...

Internet

1:03 PM
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9/13/2004

Navigate through tasks by using “Previous Task” / “Next Task” or select task from drop down list



Online Process Assessment Survey

Step 4 – New Task

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media Print

Address http://qaweb.esri.com/haos2/haosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly Cobb
For assistance in completing this survey please contact Kelly Cobb or Jan Mares: 416-949-6620 x-8528 Or 909-793-2853 x-1454 Email: kcobb@esri.com jmares@esri.com

Task: Prepare and administer the General Plan, including amendments

Please outline how you perform this task:

Please list any agencies or groups that are involved with performing this task (federal, state, county, municipal, department, nonprofit or private):

Step 2:
Check what information is used, created or modified to perform your task:

Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1999 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add a new dataset

Step 3:
Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

Previous Task Next Task **New Task** Save Task Print Task

start

Inbox - Micro... Microsoft Act... Requesting da... Microsoft Pow... Online Proces...

Internet

1:03 PM
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9/13/2004

Select existing task
from the list box [or]
Click “New Task” to
add a new task



Online Process Assessment Survey

Step 4 – Printing

Print task information by clicking on “Print Task”

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
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Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly Cobb
For assistance in completing this survey please contact Kelly Cobb or Jan Mares: 416-949-6620 x-8528 Or 909-793-2853 x-1654 Email: kcobb@esri.com; jmares@esri.com

Task: Prepare and administer the General Plan, including amendments

Please outline how you perform this task:

Please list any agencies or groups that are involved with performing this task (federal, state, county, municipal, department, nonprofit or private):

Step 2:
Check what information is used, created or modified to perform your task:

Dataset Name	Used	Created	Modified
1989 median income by census tract from 1990 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF1 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 Census data by tract for SF3 tables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1990 HUD developed Neighborhood Statistical Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1999 median income by census tract from 2000 census	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add a new dataset

Step 3:
Check what software you use or need to perform your task:

Software Name	Used	Needed
Acrobat Reader	<input type="checkbox"/>	<input type="checkbox"/>
Adaptec CD Creator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Acrobat	<input type="checkbox"/>	<input type="checkbox"/>
Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

Previous Task Next Task New Task Save Task **Print Task**



Online Process Assessment Survey

Step 4 – Printing

A task summary page will appear for printing

Online Process Assessment Survey - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media Print

Address http://qaweb.esri.com/haos2/haosmain.asp

Online Process Assessment Survey

Please respond to all tasks by Oct. 08, 2004

Client: City of Lincoln & Lancaster County, NE
Project: GIS Technology Migration Plan

Step 1:

Department: Planning
Bureau/Division: Planning
Respondent Name: Kelly Cobb
For assistance in completing this survey please contact Kelly Cobb or Jan Mares: 416-949-6620 x-8528 Or 909-793-2853 x-1654 Email: kcobb@esri.com; jmares@esri.com

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Adobe Illustrator	<input type="checkbox"/>	<input type="checkbox"/>
Adobe InDesign	<input type="checkbox"/>	<input type="checkbox"/>

Add new software

Step 4:

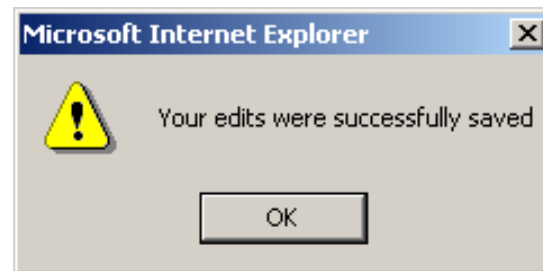
Previous Task Next Task New Task Save Task Print Task



Online Process Assessment Survey

Step 4 – Continued

- Once the user is done responding to all tasks and adding new tasks, they will close the browser and see the following message



- This message confirms that all of the changes and additions to the online survey were captured.